

# **BANK OF INDIA STAFF UNION DELHI**

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Ref No-GS/2009/staff  
The Zonal Manager,  
Bank of India,  
New Delhi Zone,

DATED 27.10.2009

Dear Sir,

Re; Suggestion for Deployment of Staff in newly opened Branches.

We submit that in the recent past only one CTO, one Head Cashier and Sub Staff and armed Guard has been deployed in the newly opened branches in the last one year. only in Malviya Nagar branch one CTO has been further deployed.

Due to possibility of walk in business and efforts of marketing staff, there is always scope for further scope for growth of business and the above said minimum staff is not able to cope with the work and extend proper customer service .

Whenever a staff proceeds on leave or is not available due to exigencies, the situation is further aggravated and staff from different branches has to be deployed on day to day basis for Head Cashier and CTO substitution and the new staff is temporary and is not aware of the customers and is just a substitution for only routine work.

We submit that minimum 1 Head Cashier, 2 CTOs , 1 Armed Guard, 1 Subordinate staff cum Daftry and a full time sweeper cum subordinate staff should be deployed in the initial stage itself so that the efforts of the management at branch level and marketing staff are converted into real business.

We hope our suggestion would be considered by the appropriate authority favourably.

With regards

Yours faithfully,

-sd/-

(HARISH MOHAN AHUJA)  
GENERAL SECRETARY